## Amendments to the Claims:

Please replace the claims with the following listing of claims.

1. (Currently Amended) An intelligent system control agent for coordinating user requested jobs among a plurality of clients, comprising:

a user interface module configured to receive user requests a user request; a client selection module configured to select one of a plurality of clients to service a the user request according to a predetermined criterion, the clients each client comprising a plurality of queue types, each queue type having an individual scheme for prioritizing jobs; and

a communication module configured to submit the user request to the selected client.

2. (Currently Amended) The intelligent system control agent of claim 1, further comprising a state awareness-system health check module configured to maintain an awareness of the state of the selected client.

## 3. (Canceled)

- 4. (Original) The intelligent system control agent of claim 1, further comprising an agent endpoint module configured to enable the relocation of the system control agent.
- 5. (Original) The intelligent system control agent of claim 1, further comprising a federation module configured to allow cross-communication and interaction between a plurality of system control agents.

- 6. (Original) The intelligent system control agent of claim 1, further comprising a job relocation module configured to relocate a user requested job from one client to another.
- 7. (Currently Amended) The intelligent system control agent of claim 1, further comprising a state storage module configured to store the state of jobs being relocated from one client to-another; another.
- 8. (Currently Amended) A system for remotely controlling clients from a central location, the system comprising:

a plurality of clients;

an agent configured to receive user requests a user request from a user and determine based upon a predetermined criterion which of a-the plurality of the clients to submit each the user request to, the clients each client comprising a plurality of queue types, each queue type having an individual scheme for prioritizing jobs; and

a communication channel configured to send the <u>requests user request</u> to the specified client.

- 9. (Currently Amended) The system of claim 8, further comprising a job execution module configured to determine a suitable queue for each the user request sent to the client.
- 10. (Currently Amended) The system of claim 9, wherein the job execution module comprises an asynchronous queue configured to run requests simultaneously within a the specified client.

- 11. (Currently Amended) The system of claim 9, wherein the job execution module comprises a synchronous queue configured to run requests in the order the requests were are received by a-the specified client.
- 12. (Original) The system of claim 9, wherein the job execution module comprises an exclusive queue configured to run requests exclusive of any other requests in any other queue on the system.
- 13. (Currently Amended) The system of claim 8, further comprising a stub software module configured to control execution of a-the user request residing on a-the specified client.
- 14. (Original) The system of claim 13, wherein at least one of the clients is remote to the agent.
  - 15. (Currently Amended) A method of operating a software control agent, comprising: receiving a user request;

automatically selecting based upon a predetermined criterion one of a plurality of clients to submit the <u>user\_request</u> to for service of the request, the <u>elients\_each\_client\_comprising</u> a plurality of queue types, each <u>queue type\_having</u> an individual scheme for prioritizing jobs; and

sending the <u>user</u> request over a communication channel to the selected client.

16. (Currently Amended) The method of claim 15, further comprising automatically relocating a software control agent from one computer station within a network to another computer station within a the network.

17. (Currently Amended) The method of claim 15, further comprising maintaining an awareness of the state of a the selected client of the plurality of clients.

## 18. (Canceled)

- 19. (Original) The method of claim 15, further comprising providing an agent endpoint module configured to allow the mobility of an agent from one system to another.
- 20. (Original) The method of claim 15, further comprising communicating and interacting with a plurality of agents.
- 21. (Original) The method of claim 15, further comprising relocating a user requested job from one client to another.

## 22. (Canceled)

23. (Currently Amended) The method of claim 16, wherein automatically relocating an the agent from one computer system within a-the network to another computer system within a-the network further comprises:

instructing the agent to relocate to a known agent endpoint by a system administrator;

stopping to accept new job requests by the agent;

waiting for pending/current requests-request relocations to finish by the agent;

flushing in-process requests to a state storage system by the agent;

requesting the new endpoint to instantiate a new agent by the agent;
waiting while the new agent populates its database with the data from the state storage system by the agent;

sending a message to all federated agents that the agent for this a domain is relocated to the new agent by a first agent;

sending a message to all clients in the domain that the agent is relocated to the new agent by the first agent; and

sending a request to the first agent's endpoint to close the first agent by the new agent.

- 24. (Currently Amended) The method of claim 15, further comprising automatically relocating a the user request from one the selected client within a network to another client within the network.
- 25. (Currently Amended) The method of claim 24, wherein automatically relocating a the user request from one the selected client within a the network to another client within a the network further comprises:

instructing a-the selected client to relocate a current the user request by a system administrator or agent;

sending requests the user request to a state storage system by a the selected client;

sending instructions to a the new client to access requests the user request from the state storage system by the agent;

accessing requests the user request from the state storage system by the new client; and

relocating the user request to the new client-station.

26. (Currently Amended) An article of manufacture comprising a storage medium readable by a processor and to perform a method of operating a software control agent, comprising: receiving a user request;

automatically selecting based upon a predetermined criterion one of a plurality of clients to submit the <u>user request</u> to for service of the <u>request user</u> request, each client comprising a plurality of queue types, each queue type having an individual scheme for prioritizing jobs; and

sending the <u>user</u> request over a communication channel to the selected client.

- 27. (Currently Amended) The article of manufacture of claim 26, further comprising automatically relocating a software control agent from one computer station within a network to another computer station within a-the network.
- 28. (Currently Amended) The article of manufacture of claim 26, further comprising maintaining an awareness of the state of a-the selected client-of the plurality of clients.
  - 29. (Canceled)
- 30. (Original) The article of manufacture of claim 26, further comprising providing an agent endpoint module configured to allow the mobility of an agent from one system to another.
- 31. (Original) The article of manufacture of claim 26, further comprising automatically relocating a user requested job from one client within a network to another client within the network.

32. (Currently Amended) The article of manufacture of claim 27, wherein automatically relocating an-the agent from one computer system within a-the network to another computer system within a-the network further comprises:

instructing the agent to relocate to a known agent endpoint by a system administrator;

stopping to accept new job requests by the agent;

waiting for pending/current requests request relocations to finish by the agent;

flushing in-process requests to a state storage system by the agent;
requesting the new endpoint to instantiate a new agent by the agent;
waiting while the new agent populates its database with the data from the state storage system by the agent;

sending a message to all federated agents that the agent for this a domain is relocated to the new agent by a first agent;

sending a message to all clients in the domain that the agent is relocated to the new agent by the first agent; and

sending a request to the first agent's endpoint to close the first agent by the new agent.

- 33. (New) The intelligent system control agent of claim 1, wherein each client comprises at least three queue types.
- 34. (New) The system of claim 8, wherein each client comprises at least three queue types.

- 35. (New) The method of claim 15, wherein each client comprises at least three queue types.
- 36. (New) The article of manufacture of claim 26, wherein each client comprises at least three queue types.